



AlertNow Rapid Notification Service Emergency Contact System

The safety of the students, faculty and staff at Solomon Schechter is a top priority. For that reason, we use the Saf-T-Net ALERTNOW Rapid Notification Service, which allows us to send a message to ALL parents and/or faculty/staff on multiple contact numbers and emails within minutes after an emergency or incident has occurred at the school. Our goal is to give our parents peace-of-mind knowing that if an emergency should happen, you will be informed immediately.

The ALERTNOW service is ONLY used for emergency purposes and time-sensitive announcements, such as early school closings due to inclement weather or changes to events and programs that require immediate notification. It is also be used to notify you in the unlikely event of an extreme emergency, such as fire. The service will not be used to announce school cancellation on snow days.

The success of this system depends upon the school having accurate and up-to-date contact information for all families. Our file includes home, work and cell phone numbers, along with personal and work email addresses for all parents. Please be sure to give us your email addresses on the Email Communication Form. If you need to modify any of your contact information during the year, please contact Janice Goldstein by email at janice.goldstein@ssdsboston.org or by phone at 617-630-4515.

Important:

Your caller ID will display the number 617-928-9100 (Shoolman Campus front desk) anytime a call is coming through from the school. Caller ID will not display a name associated with the number. If you miss the call, please do not call the school back until you first listen to your message to determine if it is a matter that requires you to return the call.

Extreme Emergency Notification (such as fire): Your caller ID will display 411 any time an emergency call is coming through from the school. Caller ID will not display a name associated with the number.

The system will leave a message on your voicemail or answering machine.

** If you have such things as Telemarketer Zapper or Privacy Director on your telephone lines, you may not receive the call. For example, with Privacy Director all incoming calls are rerouted, and the callers must identify themselves for the call to go through. Because our system is automated, it will not identify itself. Thus, the call will not get through to your number.

You may also need to add the ALERTNOW email address to your "safe list" so the email will come through. The emails will be coming from noreply@alertnow.com.

Be sure to say "Hello" when you answer the phone but do not keep saying hello.

Thank you!